

Novant Health Medical Group Practices

Contract List

Current and 2025

CFPSM Revised 10/27/2025

	Participating Plan
	Non-Participating Plans

Carrier Name <i>(alphabetically)</i>	Type of Plan	Novant Health Medical Group for NC
Absolute Total Care <i>(formerly Total Carolina Care, Amerigroup, Carolina Crescent)</i>	Medicaid Managed Care	Non-participating
Aetna	Commercial	Participating
Aetna Atrium Exchange Plan- No Tier listed	Marketplace plan	Non-participating
Aetna Behavioral Health	Behavioral Health Commercial	Participating <i>(Psych Providers Only)</i>
Aetna Carelink	Commercial	Participating as either Tier 1 or Tier II benefits
Aetna Connected NC/ Aetna CVS Health (Bronze, Silver, or Gold)	Marketplace plan	Non-participating
Aetna Coventry National Network	Commercial	Participating
Aetna Duke Basic & Duke Select (HMO, POS, PPO)	Commercial	Non-participating
Aetna Duke Exchange Plan- No Tier listed	Marketplace plan	Non-participating
Aetna Elect Choice	Commercial	Participating
Aetna Global Benefits	Commercial	Participating
Aetna Government & Labor's Joint Claims Administration Global	Commercial	Participating
Aetna Innovation Health Medicare (HMO/PPO)	Medicare Managed Care	Non-participating **
Aetna LEAP (Narrow network)	Commercial	Participating at Tier 2 benefits
Aetna Medicare (HMO/PPO)	Medicare Managed Care	Participating
Aetna Medicare Prime (HMO)	Medicare Managed Care	Non-participating **
Aetna Medicare Value	Medicare Managed Care	Participating
Aetna Medicare Value Plus	Medicare Managed Care	Participating
Aetna Meritain Health (HMO, POS, PPO)	Commercial	Participating
Aetna NC Preferred Network	Commercial	Participating
Aetna Open Access Student MC	Commercial	Participating with some of the multiple plans offered. Patient should verify NH benefits with their employer benefit department. Tax ID: 994837166
Aetna Open Choice	Commercial	Participating
Aetna Premier Care Network (APCN)	Commercial	Participating
Aetna Premier Care Network Plus (APCN+) Multi-tier	Commercial	Participating
Aetna Premier Care Network Plus (APCN+) Non Multi-tier	Commercial	Non-participating
Aetna Select	Commercial	Participating
Aetna Signature Administrators/Luminare <i>(formerly known as Trustmark/ Aetna Signature Admin)</i>	Commercial	Participating
Aetna State Health Plan <i>(Non-participating in Clear Pricing Project)</i>	Commercial	Participating
Aetna Whole Health Tiered Plans-		
Novant OB/GYN clinics Tier 1	Commercial	Participating with Tiered Benefit Plans
All other Novant Highest Tier (2 or 3)		
Alliance Health	Behavioral Health Medicaid LME	Participating <i>(Psych Providers Only)</i>
Alliance Health Tailored Plan	I/DD, TBI, BH Tailored Plan	Participating
Alignment Health (Generic Medicare Mangaed Care)	Medicare Advantage	Non Participating
Ambetter of NC / Absolute Total	Marketplace plan	Non-participating Non participating 2023
Ambetter of NC/Coastal	Marketplace plan	Eff 1/1/2024, Participating for New Hanover & surrounding counties ONLY
America's 1st Choice- Ambassador Plus PPO	Medicare Managed Care	Non-participating **
America's 1st Choice- Patriot Plus	Medicare PFFS	Non-participating
America's 1st Choice- Presidential/Presidential Plus	Medicare PFFS	Non-participating
Amerihealth Caritas	Medicaid Managed Care	Participating
Amerihealth Caritas NEXT (Bronze, Silver, Gold or Platinum)	Marketplace plan	Non-participating

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AMPS (Metropolitan Warehouse & Delivery)	Commercial	Participating
Atlantic Packaging (HMO, PPO) <i>(Effective 10/1/2024, the TPA will change to Health Plans Inc (HPI))</i>	Commercial	Participating
BCBS NC (HMO, POS and PPO)	Commercial	Participating
BCBS NC Blue Advantage, Blue Value, Blue Select	Marketplace plan	Participating
BCBS NC Blue Care	Commercial/ Marketplace	Participating
BCBS NC Blue Home with Novant Health (Charlotte Area ONLY)	Marketplace plan	Participating
BCBS NC Blue Home with UNC- participating for 2026	Marketplace plan	Participating Triangle Counties: Durham, Franklin, Orange, Wake Non-participating for 2026
BCBS NC Blue Local	Commercial & Marketplace	Non-participating
BCBS NC Blue Select PPO	Commercial	Participating
BCBS NC Blue Value POS	Commercial	Participating
BCBS NC Experience Health Medicare Advantage (HMO)	Medicare Managed Care	Non-participating
BCBS NC Healthy Blue	Medicaid Managed Care	Participating
BCBS NC HPN (EPO - Exclusive Provider Organization)	Commercial	Non-participating
BCBS SC Blue Choice HMO	Commercial	Participating
BCBS SC Bluechoice (Business Advantage)	Marketplace plan	Non-participating
BCBS SC Bluechoice (My Choice Advantage)	Marketplace plan	Non-participating
BCBS SC Blue Essentials (HMO, POS, PPO)	Marketplace plan	Participating when billed through BlueCard <i>(if card does not have emergency services only on it)</i>
BCBS SC Blue Essentials EPO	Marketplace plan	Participating when billed through BlueCard <i>(if card does not have emergency services only on it)</i>
BCBS SC BlueExtend	Marketplace plan	Participating when billed through BlueCard <i>(if card does not have emergency services only on it)</i>
BCBS SC Blue Options (HMO, POS, PPO)	Commercial	Non-participating
BCBS SC Federal Employee Plan (FEP)	Commercial	Non-participating
BCBS SC Health Insurance Exchange (HIX) Marketplace	Marketplace plan	Non-participating
BCBS SC Healthy Blue	Medicaid Managed Care	Non-participating
BCBS SC Medicare Advantage	Medicare Managed Care	Non-participating **
BCBS SC Preferred Blue (POS PPO)	Commercial	Participating
BCBS SC Preferred Blue Network	Marketplace plan	Participating when billed through BlueCard
BCBS SC State Health Plan (POS PPO)	Commercial	Participating
Beech Street (PPO)	Commercial	Non-participating
Blue Medicare	Medicare Managed Care	Participating
Cardinal Innovations Healthcare Solutions	Behavioral Health Medicaid LME	Click here for Enrollment List
Care Improvement Plus Medicare Advantage	Medicare Managed Care	Non-participating **
Care Improvement Plus/Silver/Gold PPO	Medicare Managed Care	Non-participating **
CareSource effective 1.1.25 all except Stanly county effective 1.1.2026	Marketplace plan	Participating
Carolina Behavioral Health Alliance	Behavioral Health Commercial	Participating <i>(Psych Providers Only)</i>
Carolina Complete Health	Medicaid Managed Care	Participating
Celtic/WellCare of NC (Bronze, Silver, Gold) <i>(not the Medicaid product)</i>	Marketplace plan	Non-participating
CenterPoint Human Services	Behavioral Health Medicaid LME	Non-participating
Champ VA	Government	Participating
Cigna Behavioral Health	Behavioral Health Commercial	Participating <i>(Psych Providers Only)</i>
Cigna Connect (ACA IFP)	Marketplace plan	Participating (Effective 1/1/2024)
CIGNA Fundamental Care/StarBridge	Commercial	Non-participating

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CIGNA Healthcare/GreatWest	Commercial	Participating
Cigna Medicare/ Health Care Service Corporation (HCSC) <i>(Rebranding to HealthSpring Effective 1/1/2026)</i>	Medicare Managed Care	Participating
Cigna True Choice Medicare PPO Advantage Plan	Medicare Managed Care	Participating
Claritev (formerly known as Multiplan, Inc.) PPO	Commercial	Participating
Clover Health	Medicare Managed Care	Non-participating
CompCare Network (Key Risk Management Services) <i>(managed by Berkley Medical Management Solutions)</i>	Workers Comp	NH Orthopedics & Sports Medicine NH Occupational Medicine NH GoHealth Urgent Care
Contigo Health <i>(formerly Three Rivers Provider Network)</i>	Workers Comp	NH Orthopedics & Sports Medicine NH Occupational Medicine NH GoHealth Urgent Care
Contigo Health <i>(formerly Three Rivers Provider Network (PPO))</i>	Commercial	Participating
CorCare (CorVel)	Workers Comp	NH Orthopedics & Sports Medicine NH Occupational Medicine NH GoHealth Urgent Care
Devoted Health effective NC 10.15.2024	Medicare Managed Care	Participating
East Carolina Behavioral Health <i>(Consolidated with Trillium Health)</i>	Behavioral Health Medicaid LME	Non-participating
Eastpointe <i>(Consolidated with Trillium Health)</i>	Behavioral Health Medicaid LME	Non-participating
Employers Choice Network	Workers Comp	NH Orthopedics & Sports Medicine NH Occupational Medicine NH GoHealth Urgent Care
First Choice Next	Medicaid Managed Care	Non-participating
First Health (PPO)	Commercial	Participating
GEHA aka Government Employees Health Administration (United HealthCare)	Commercial	Participating
Health Team Advantage (C-SNP HMO & Cardinal HMO Plans)	Medicare Managed Care	Participating
Health Team Advantage (PPO I, PPOII & Eagle Plans)	Medicare Managed Care	Participating
Healthgram - PPO <i>(known as Primary Physician Care prior to 09/01/13)</i>	Commercial	Participating
Healthy Connections	Medicaid	Non-participating
Hear USA <i>(admin for hearing aids w/ WellCare)</i>	Medicare PFFS	Participating <i>(Audiologist Only)</i>
HPI (Health Plans Inc)- <i>Third Party Administrator for Atlantic Packaging</i>	Commercial	Participating
Humana Gold Choice PFFS	Medicare PFFS	Participating
Humana Gold Plus HMO	Medicare Managed Care	Participating
Humana Healthy Horizons	Medicaid Managed Care	Non-participating
Humana Medicare Advantage Special Needs Plan (SNP)	Dual eligible Medicare/Medicaid	Participating
Humana Medicare Choice PPO, POS, HMO, PFFS	Medicare Managed Care	Participating
Humana Medicare National Choice Plan	Medicare Managed Care	Non-participating
Innovation Health Insurance Company (Advantage, Basic, Classic & Premier)	Marketplace plan	Non-participating
Instil Health	Marketplace plan	Non-participating
Kaiser Permanente (KP VA)	Marketplace plan	Non-participating
Liberty Advantage ISNP	Dual eligible Medicare/Medicaid	Participating
Longevity Health Plan of NC Medicare Advantage	Dual eligible Medicare/Medicaid	Participating
Magellan Behavioral Health	Behavioral Health Commercial	Participating <i>(Psych Providers Only)</i>
MedCost / Medcost Benefit Services / Medcost Ultra (PPO)	Commercial	Participating

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MedCost Atrium and Baptist Employees (PPO)	Commercial	Patient should verify NH benefits with their employer benefit department. Tax ID: 994837166
Medicare (all States)	Government	Participating
Medicare Blue Saver PPO (South Carolina)	Medicare Managed Care	Non-participating **
Medicare Blue/Plus PPO (South Carolina)	Medicare Managed Care	Non-participating **
Medi-Share/PHCS/Aleira Care	Commercial	Non-participating
Mitchell/Genex formerly Wellpath or Aetna	Workers Comp	NH Orthopedics & Sports Medicine NH Occupational Medicine NH GoHealth Urgent Care
Molina (Bronze, Silver, Gold) <i>effective with SSI 2.9.2025</i>	Marketplace plan	Non-participating
Molina Healthcare of SC, Inc. <i>effective with SSI 2.9.2025</i>	Medicaid Managed Care	Non-participating
Molina Healthcare of SC, Inc. <i>effective with SSI 2.9.2025</i>	Medicare Managed Care	Non-participating
MultiPlan, Inc (PPO) <i>(Rebranded as Claritev)</i>	Commercial	Participating
Mutual of Omaha	Commercial	Participating
My Choice (ACS Benefit Services)	Commercial	Non-participating
My Choice (ACS Benefit Services) PPO	Marketplace plan	Non-participating
NC Medicaid Direct	Government	Participating
New Hanover Health Advantage <i>will not be offered after 12.31.2025</i>	Medicare Managed Care	Participating <i>(Coastal Market only)</i>
Oscar (Bronze, Silver, Gold)	Marketplace plan	Non-participating
PACE of the Southern Piedmont	Dual eligible Medicare/Medicaid	Specialists only
PACE of Triad	Dual eligible Medicare/Medicaid	Participating
Partners Behavioral Health Management	Behavioral Health Medicaid LME	Participating <i>(Psych Providers Only)</i>
Partners Health Management Tailored Plan	I/DD, TBI, BH Tailored Plan	Participating
PHCS (PPO)	Commercial	Participating
PHCS 100% Copay Plans (Care Entrée, Advantage Care Plus)	Commercial	Non-participating
Planned Administrators (PAI)	Commercial	Non-participating
Provider Partners Health Plan <i>effective 1.1.2025</i>	Medicare Managed Care	Participating
Provider Select, Inc.	Commercial	Participating
PruittHealth Premier	Medicare Managed Care	Participating
Railroad Medicare	Government	Participating
Sandhills Center for MH-DD-SAS <i>(Consolidated with Trillium Health)</i>	Behavioral Health Medicaid LME	Click here for Enrollment List
SC Medicaid	Medicaid	Click here for Enrollment List
Select Health - First Choice	Medicaid Managed Care	Non-participating
South Carolina Solutions	Medicaid Managed Care	Non-participating
Surest <i>(formerly Bind as of 9/1/22)</i>	Commercial	Participating
Three Rivers Provider Network	Workers Comp	NH Orthopedics & Sports Medicine NH Occupational Medicine NH GoHealth Urgent Care
Three Rivers Provider Network (PPO)	Commercial	Participating
Tricare for Life	Government	Participating
Tricare Prime	Government	Participating
Tricare Reserve Select (TRS)	Government	Participating
Tricare Select <i>(Formerly Tricare Standard/Tricare Extra and Champus)</i>	Government	Participating
Trillium Health	Behavioral Health Medicaid LME	Participating for <i>New Hanover Only (Psych Providers Only)</i>
Trillium Health Resources Tailored Plan	I/DD, TBI, BH Tailored Plan	Participating

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Tri-West	Government	Participating
UHC Medicare Complete <i>(formerly known as AARP Medicare Complete Evercare Secure Horizon's)</i>	Medicare Managed Care	Participating
UMR (United Medical Resources)	Commercial	Participating
United Behavioral Health	Behavioral Health	Participating <i>(Psych Providers Only)</i>
United Healthcare (Compass)	Commercial	Non-participating
United HealthCare (HMO, POS, PPO)	Marketplace plan	Participating
United HealthCare Community Plan	Commercial	Participating
United HealthCare Exchange Plans	Medicaid Managed Care	Participating
United HealthCare Workers Comp <i>(only if administered by OneNet)</i>	Marketplace plan	Non-participating
VA Medicaid	Workers Comp	NH Orthopedics & Sports Medicine NH Occupational Medicine NH GoHealth Urgent Care Click here for Enrollment List
Vaya Health	Government	Participating <i>(Psych Providers Only)</i>
Vaya Total Care	Behavioral Health Medicaid LME	Participating
Veterans Administration / Optum	I/DD, TBI, BH Tailored Plan	Participating
WellCare Medicare	Government	Participating for Neurology, Orthopedics, Radiation, Oncology, Urgent Care, Urology All NHMG Coastal Region LLC providers All Brunswick providers
WellCare NC / Multiplan MKT	Medicare PFFS	Non-participating
WellCare of North Carolina	Marketplace plan	Non-participating
Western Highlands	Medicaid Managed Care	Participating
<i>(Consolidated with Vaya Health)</i>	Behavioral Health Medicaid	Non-participating
Windsor Medicare Extra Gold/Emerald/Silver	LME	Non-participating **

****NHMG Practices will file for all Medicare plans (even the out of network plans). If filing for an OON plan, patients need to be aware of what the OON portion of their plan will pay prior to services rendered. Please check ID card or call to verify.**

Novant Health external webpage for insurance & contracted managed care plans:

<https://www.novanthealth.org/home/patients--visitors/your-healthcare-costs/billing--insurance/health-insurance-acceptance.aspx>

For more information about Marketplace plans please follow this link:

<https://www.novanthealth.org/home/patients--visitors/health-insurance->